

City Construction in My Neighborhood

The City's Engineering Division is in charge of

project management for bridge construction and street rehabilitation projects.

For information on Major Projects visit:

SantaBarbaraCA.gov/Engr

Or Call Engineering (805) 564-5363



Sewer Lateral Inspection Program

The SLIP Program is a Citymandated sewer lateral

maintenance program. If you received a notice to comply and have any questions, please call the:

Sewer Lateral Maintenance Program (805) 568-1032



Public Works Permits

If you need to apply for permits related to public right-of-way, such as street parking for con-

tractors' trucks or placing a dumpster on a street, or need information about water meters, storm drains, and sewer lines, please contact:

Public Works Counter (805) 564-5388 Located at 630 Garden Street Open 8:30am - 4:30pm



Trash or Water Bill Inquiries

To change your trash, green waste or recycling service, or to discuss water bills and

payments, please call: Utility Billing 564-5343



Water Main Breaks and Damaged Fire Hydrants

The City's Water Distribution Section handles water main breaks, sewer backups and sewer spills, as well as fire hydrant knock-downs.

Information on the Recycled Water System, including the Cross-Connection Program, is also available.

Water Distribution (805) 564-5413

(After 3:00pm & Weekends - Call 963-4286)



Water Quality

Your drinking water is treated at the Cater Water Treatment Plant and consistently exceeds state and federal

drinking water standards. You can find the City's annual Water Quality Report at <u>SantaBarbaraCA.gov/Lab.</u>
For any specific questions about your drinking water, call:

Water Resources Laboratory (805) 568-1008



Water Conservation

The City's Water Conservation Program helps local residents use water wisely.

- Request a free water checkup to help save water or check for leaks.
- Receive information about rebates and programs for homes and businesses
- Report water waste or runoff from private property
- Search our website for water wise plants, irrigation how-to videos, and other tools at:

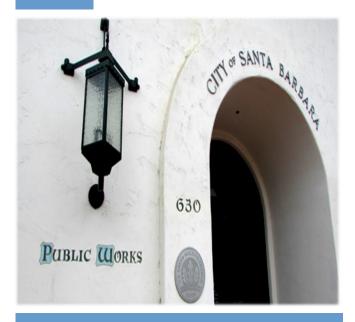
SantaBarbaraCA.gov/WaterWise

Water Conservation Hotline (805) 564-5460

City of Santa Barbara

Public Works Department

Who To Call





Public Works Department 630 Garden Street Santa Barbara. CA 93101

(805) 564-5377

SantaBarbaraCA.gov/Depts/PW



Graffiti Removal

You and your neighbors, or any organized group, can participate in the Adopt-A-Block

Program to clean up debris, trash, and graffiti. Public Works will supply:

- Garbage bags and orange safety vests
- Graffiti abatement supplies
- T-shirts identifying your group or sponsor

Adopt-A-Block Program (805) 564-5669

You can report any graffiti that you see around the City to:

Graffiti Hotline (805) 897-2513



Abandoned Furniture or Shopping Carts

If you see a mattress, tree limbs, furniture, appliance, shopping carts or other

abandoned items on the public sidewalk or parkway, please call:

Illegal Dumping - Marborg (805) 963-1852

Abandoned Shopping Carts (800) 252-4613



Free Pickup of Large Household Items and Green Waste

Each single-family residential

trash customer may have two free curbside pickups of household items and green waste each calendar year. Contact Marborg to schedule or inquire about the pickup service and schedule:

Marborg (805) 963-1852



Recycling

For Recycling questions, please call **(805) 564-5631**



Traffic Information

Traffic Engineering staff is in charge of managing and enhancing the City's transportation network. Their services include:

- Traffic signal timing-related issues
- Traffic control requests
- Vegetation obstructions

Traffic Engineering (805) 560-7518



Streets Operations and Infrastructure

For any emergency or nonemergency issues related to

traffic signals, traffic signs, sidewalks, potholes, storm drains, graffiti, or street sweeping, call:

Streets (805) 564-5454

(After 3:00pm & Weekends - Call 963-4286)



Request New Streetlights Report Broken Streetlights

The Facilities & Energy Management Division is in

charge of maintaining certain City street lights and processing requests for new ones.

Street Light Service (805) 564-5416

This division also maintains facilities, such as the neighborhood centers, libraries, and City Hall; performs certain construction projects; and is in charge of the City's energy efficiency management program.



Downtown Parking

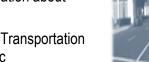
Downtown Parking staff provides a variety of services including:

- Downtown parking, bicycle and commuter parking lots
- Resident permit parking & Holiday parking

Downtown Parking Program (805) 564-5656

Transportation Planning

Provides information about the following:



- Sustainable Transportation
- Bicycle traffic
- Neighborhood Traffic Planning

Transportation Planning (805) 564-5385



Metropolitan Transit District (MTD)

For questions about the shuttle and bus schedules,

please call: MTD (805) 683-3702

Hours & Mailing Address

City Administrator: Paul Casey
Public Works Director: Rebecca Bjork

Mailing Address

City of Santa Barbara
Public Works Department
P.O. Box 1990
Santa Barbara, CA 93102-1990

Public Works Hours

Administration: 7:30 am - 5:00pm Permit Counter: 8:30 am - 4:30pm Street & Water: 6:30 am - 3:30pm Closed alternate Fridays